Appointment Cancellation & No-Show Policy

At Modern Health Solutions, we strive to provide exceptional care to all our patients. To ensure availability for everyone, we require advance notice for appointment cancellations.

Cancellation Window:
- Please notify us at least 24 hours before your scheduled appointment if you need to cancel or reschedule.

Fees:
- A $30 fee will be charged to the credit/debit card on file for:
  - Cancellations made less than 24 hours before your appointment.
  - No-shows (failure to arrive without prior notice).

How to Cancel:
To avoid fees, contact us by:
- Phone: [Insert Phone Number]
- Email: [Insert Email Address]
- Patient Portal: [Link to Portal]

Exceptions:
- Fees may be waived for documented emergencies (e.g., hospitalizations, accidents). Please notify us as soon as possible.

Card on File:
- By booking an appointment, you authorize [Medical Facility Name] to charge the card on file for late cancellations or no-shows. Ensure your card information is up-to-date.

We understand life’s unpredictability and appreciate your cooperation in helping us serve all patients fairly. Thank you for trusting us with your care!